

Bahrain Airport Service  
PO.Box – 22285  
Kingdom Of Bahrain



RFQ Number : ENT-AZ-0008

RFQ Date : 18/09/2022

Delivery Date: 10/10/2022

Contact : Abdulla Zada

Telephone : 17321562

Quotation Deadline : 21/09/2022

E-Mail: [Abdullah.zada@bas.com.bh](mailto:Abdullah.zada@bas.com.bh)

For BAS ICT

**The RFQ number must be quoted on all correspondence pertaining to this request for quotation**

Nos	ITEM CODE	DESCRIPTION	UOM	QUANTITY	REMARKS
1	NS001	Feedback System License for 15 Technicians	NOS	1	
2	NS001	Annual Maintenance and Support for 15 Technicians	NOS	1	
3	NS001	Service Catalog License Addon	NOS	1	
4	NS001	Annual Maintenance and Support for Service Catalog Addon	NOS	1	
5	NS001	Analytics Tool Installation for 5 Users	NOS	1	
6	NS001	Annual Maintenance and Support for 5 Years	NOS	1	
7	NS001	License for 5 Concurrent Guest	NOS	1	
8	NS001	Maintenance and Support for 5 Concurrent Guests	NOS	1	
9	NS001	Implementation, Configuration and Training	NOS	1	

Please refer to the attached RFP.

Your proposal should be addressed to Bahrain Airport Services and should clearly state the details of the services you are quoting for and should be in line with the RFQ breakdown.

Your proposal should clearly state the validity date, project delivery date and payment terms.

For confidentiality purposes: proposals to be sent by e-mail to our tender e-mail address at: [mtender@bas.com.bh](mailto:mtender@bas.com.bh), and not to be copied to any other party and to reach us no later than the closing date mentioned in the RFQ.

Please confirm receipt of this request within 48 hours, and indicate whether or not your firm will be participating in the tender process by e-mailing: [marwa.alali@bas.com.bh](mailto:marwa.alali@bas.com.bh)

All proposals MUST ONLY contain our tender reference number (ENT-AZ-0008) and your company's name in the subject heading' which will allow us to identify which suppliers have submitted quotations without having to open the contents of the e-mails and your quotation not be copied to any other party, otherwise it will be disqualified.

- Name: Hussain Rabea Hussain A - ICT Senior Technician
- Email Address: [hrabeah@bas.com.bh](mailto:hrabeah@bas.com.bh)
- Office Number: +973 17321764 - Phone Number: +973 39669916

"Please ensure you activate the request for delivery receipt in your email tracking option to enable a formal acknowledgment of receipt to your response (please get your IT department help if needed). Otherwise BAS cannot guarantee the receipt of your email".

**Remarks:**

Abdulla Ghuloom – Senior Manager Procurement and Logistics

