



Bahrain Airport Services

Corporate Social Responsibility Report

2025

About This Report

This Corporate Social Responsibility (CSR) Report presents Bahrain Airport Services' comprehensive approach, initiatives, and measurable achievements in social responsibility throughout 2025.

It reflects our unwavering commitment to responsible business practices, ethical governance, meaningful community engagement, and substantial national contribution.

Report Framework

- Aligned with international ESG principles
- Guided by ISO 26000 social responsibility standards
- Ensures transparency and credibility
- Provides stakeholder accountability

Leading with Responsibility

At Bahrain Airport Services, our responsibility extends beyond operational excellence. As a national organization supporting a vital sector of the Kingdom's economy, we recognize the profound importance of conducting our business in a manner that positively contributes to people, communities, and long-term sustainability.

2025 Commitment Areas

- People-centered operations
- National development priorities
- Ethical governance

Strategic Focus

- Youth empowerment
- Community inclusion
- Employee engagement
- National heritage preservation

Milestone Achievement

ISO 26000 certification for social responsibility affirms our alignment with internationally recognized principles.

As we look ahead, Bahrain Airport Services remains committed to strengthening its impact, fostering trusted partnerships, and contributing positively to the Kingdom's social and economic development.



CSR at a Glance – 2025

In 2025, Bahrain Airport Services delivered a focused and governance-led CSR program aligned with operational values and national responsibilities, emphasizing quality, consistency, and alignment with international standards.



Responsible Governance

ISO 26000 certification and digital excellence recognition



Youth Development

Summer program support that empowering future aviation professionals



Community Engagement

Strategic partnerships supporting inclusion and well-being



National Heritage

Supporting sports excellence and cultural initiatives

 **Key Principle:** Each initiative delivered meaningful and sustainable value, ensuring CSR efforts emphasized quality over scale alone.



Our CSR Approach

Corporate Social Responsibility at BAS is deeply embedded within our organizational governance framework and operational culture. Rather than being treated as a standalone function, CSR is strategically integrated into decision-making processes, stakeholder engagement, and long-term planning.

This integrated approach ensures that BAS's business activities contribute positively to society while maintaining the highest standards of professionalism, ethics, and accountability.



01

ESG Principles

Environmental, Social, and Governance frameworks guide all business decisions

02

ISO 26000 Guidance

International standards for social responsibility shape our policies and practices

03

National Development

Alignment with Kingdom of Bahrain's strategic priorities and vision

ISO 26000: A Strategic Milestone

2025

Certification Year

ISO 26000 achievement

In 2025, Bahrain Airport Services achieved ISO 26000 certification for social responsibility, a landmark accomplishment that validates our commitment to operating in a socially responsible manner across all dimensions of our business.

ISO 26000 provides comprehensive guidance addressing critical areas including governance, human rights, labor practices, community involvement, environmental responsibility, and ethical conduct.



Stakeholder Trust

Structured framework supporting transparency and engagement



Continuous Improvement

Foundation for ongoing enhancement and evolution



Strategic Foundation

Guiding BAS's ongoing CSR journey and long-term sustainability

 This certification represents not an endpoint, but a strategic foundation upon which we will continue to build and enhance our social responsibility efforts.

شهادة ◆ CERTIFICAT ◆ CERTIFICADO ◆ СЕРТИФИКАТ ◆ 認證證書 ◆ CERTIFICATE



CERTIFICATE

BAHRAIN AIRPORT SERVICES

ADDRESS: P.O. BOX 22285, KINGDOM OF BAHRAIN

QACS certify that the social responsibility management system of the above organization has been audited and found to be in accordance with the requirements of standard detailed below

ISO 26000:2010

For The Following Scope

MANAGING AIRPORT SERVICES SUCH AS: GROUND OPERATIONS, TERMINAL SERVICES CARGO, CATERING AND LOGISTICS MANAGEMENT

Certificate No:- QACS-SR-BH-BA-803

*This certificate is issued in accordance with the QACS International Pvt. Ltd. auditing and Certification procedures and it is remain valid subject to annual surveillance audit.

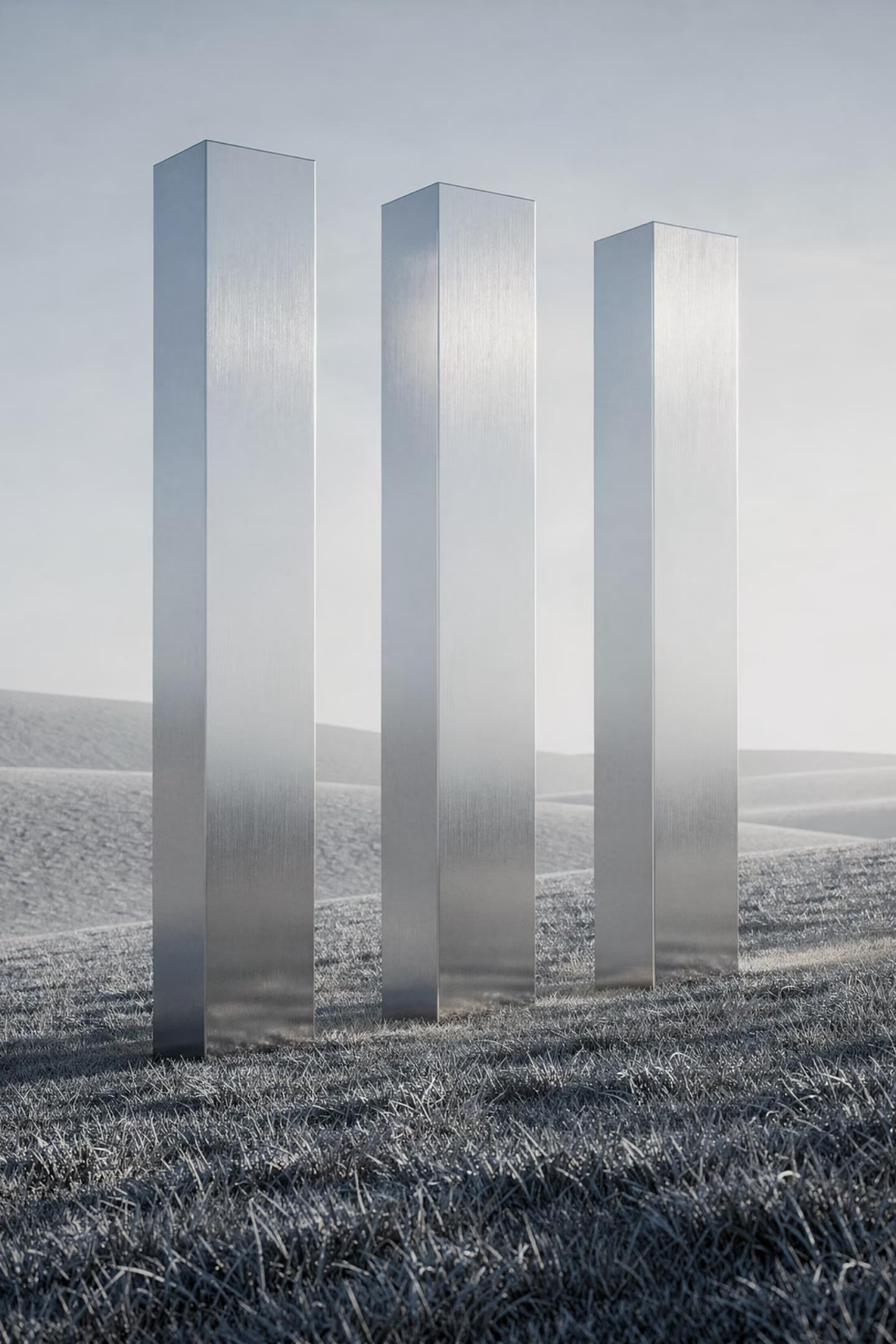
Certificate Issue Date	: 05.06.2025	1st surveillance Date	: 04.06.2026
Dated Of Initial Registration	: 05.06.2025	2nd surveillance Date	: 04.06.2027
Certificate Validity	: 03 Years	*Certificate Expiry Date	: 04.06.2028

Note: Certificate shall be valid after surveillance, only if continuation letter by QACS is present.

QACS International Pvt. Ltd.
Email: info@qacsworld.com
To check the certificate validity please refer Web: www.qacsworld.com


Authorized Signatory





CSR Impact Framework 2025

To ensure clarity, focus, and alignment with international best practices, BAS structured its CSR efforts around three strategic impact pillars designed to deliver measurable value across multiple stakeholder groups.

Pillar 1

Responsible Operations & Governance

Focusing on ethical conduct, accountability, compliance, digital governance, and operational integrity

Pillar 2

People & Workforce Impact

Empowering employees and youth through engagement, learning opportunities, and skills exposure

Pillar 3

Community & National Contribution

Supporting communities, social inclusion, national sports, and cultural heritage

Responsible Operations & Governance

Responsible governance and operational integrity form the foundation of Bahrain Airport Services' approach to social responsibility. In 2025, BAS strengthened this pillar through internationally recognized certifications, regulatory compliance, digital innovation, and consistent operational excellence.

ISO 26000 Social Responsibility certification achieved	Management Systems Multiple ISO certifications maintained
Digital Excellence eGovernment Award for Munawala platform	Regulatory Compliance EASA audits successfully completed (ISAGO) IATA Safety Audit for Ground Operations

Certified Management Systems

- ISO/IEC 20000-1:2018 – IT Service Management
- ISO/IEC 27001:2022 – Information Security Management
- ISO/IEC 17025:2017 – Calibration and Testing Laboratory

These certifications form a robust governance foundation enhancing transparency, quality assurance, and organizational resilience.

Regulatory Compliance Excellence

Full compliance achieved through successful completion of EASA audits and the IATA Safety Audit for Ground Operations (ISAGO).

People & Workforce Impact

People are central to BAS's success and sustainability. In 2025, the company continued to invest in initiatives that empower employees, support youth development, and promote knowledge sharing across the organization.

Summer Youth Program 'Take Off' and Youth City

Welcoming high school students to explore career pathways within the aviation sector and participate in Youth City 2030 that organised by the Ministry of Youth Affairs

Interactive Learning Experience

Practical workshops, hands-on exposure, and professional mentorship opportunities

Skills Development Focus

Building awareness of aviation professions and essential workplace competencies

Program Impact

- Supports national youth empowerment objectives
- Contributes to Kingdom's skills development priorities
- Strengthens employee engagement through mentoring
- Creates knowledge-sharing opportunities across generations

 **Employee Engagement:** These programs actively involves BAS employees in mentorship roles, fostering a culture of knowledge transfer and professional development.

Community & National Contribution

BAS's commitment to social responsibility extends beyond its workforce to the wider community and national landscape. In 2025, the company supported initiatives that promote social inclusion, community well-being, and national pride across the Kingdom of Bahrain.

Community & National Event Sponsorships

BAS supported a diverse range of national and community initiatives promoting sports excellence, social inclusion, and community engagement throughout 2025.

- **IRONMAN 70.3 Bahrain**
Premier international endurance sports event showcasing Bahrain's sporting excellence
- **FORMULA 1 GULF AIR BAHRAIN GRAND PRIX 2025 and FIA World Endurance Championship**
Supporting prestigious international motorsport events showcasing Bahrain’s global sporting profile and operational excellence
- **His Majesty the King's Cup Competition and Nasser bin Hamad Premier League**
Supporting prestigious national sporting competition celebrating athletic achievement and backing national football league promoting sports development and community engagement
- **Bahraini Down Syndrome Association**
Supporting critical social inclusion projects and community well-being initiatives
- **Bahrain Rugby Football Club**
Fostering sports diversity and community participation across the Kingdom

 These sponsorships reflect BAS's commitment to contributing positively to community life and national development beyond its core aviation operations, strengthening social bonds and supporting inclusive growth.

Closing Statement

Committed to Progress

Bahrain Airport Services remains steadfastly committed to advancing responsible business practices that serve people, strengthen communities, and contribute meaningfully to the Kingdom of Bahrain's sustainable future.



Commitment
To responsible governance



Dedication
On national contribution



Focus
To people empowerment

Through continued alignment with international standards, strategic community engagement, and unwavering ethical governance, BAS will advance its mission to be a responsible corporate citizen and trusted partner in Bahrain's ongoing development journey.